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**Ramanpreet Kaur**  
Research Scholar, Punjabi  
University, Patiala, Punjab,  
India

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## **Training expectations and satisfaction of workforce: A case of Haryana tourism industry**

**Ramanpreet Kaur**

### **Abstract**

Training practices have been identified as one of the significant requirement and determinant of employee as well as organizational performance. Accordingly, the top and middle level management nowadays focus more on training of the employees because the trained employees in return are more likely to play a great role in achieving organizational goals and increasing levels of performance. The present study is based on public sector organisation. The study emphasis the importance of workforce training expectation and satisfaction. The purpose of this research is to analyze the gap between workforce expectations (pre) and satisfaction (post) in Haryana tourism industry.

**Keywords:** Training expectations and satisfaction, tourism industry, workforce training

**Correspondence**  
**Ramanpreet Kaur**  
Research Scholar, Punjabi  
University, Patiala, Punjab,  
India